

Ballavarteen Holiday Cottage

Terms and conditions

1. Confirm the booking by returning your completed booking form together with the specified deposit. No bookings will be concluded until we have received the form with deposit and we have notified the client of the acceptance of the booking in writing.
2. A deposit of £50.00 per week is payable on booking and this your booking fee. In the event we are unable to accept your booking this fee will be returned in full.
3. The balance of the monies due are to be paid six weeks before arrival. You are responsible for the balance of the rental no further reminders will be given. On receipt of the balance you will be sent acknowledgement together with details of key and welcoming arrangement.
4. In the event of you cancelling your holiday forty two days or more before the arrival date the booking fee is forfeited. If you cancel within 41 days of your arrival date you will be liable to pay the full balance due unless we can re-let the property. The owners reserve the right to cancel the booking in exceptional circumstances only e.g. fire, flood, death, illness, foot & mouth outbreak. Any liability on the part of the owners to client shall be limited to actual amount paid by client for cottage booking and shall in no case include any consequential loss or damage. For these reasons we strongly advise you take out holiday insurance.
5. The main condition of any booking is that good care is taken of the property and its contents by the hirer during their stay and that the hirer leaves the property and its contents in a clean and tidy condition prior to vacating the property. We aim to provide high quality, clean accommodation and we would ask your co-operation to keep it this way. A security deposit of £50 is payable with the final balance to cover any losses, damages, breakages or additional cleaning charges should the property be left in an unsatisfactory condition. The hirer will be responsible for the full cost on demand of any damages, breakages or any exceptional cleaning and this liability is not limited to the amount of the security deposit paid. The security deposit will be refunded either totally or less any charges and the balance returned by cheque to your postal address the week after departure.
6. If there should be any cause for complaint or accidental damage this must be reported to the owner immediately otherwise the matter cannot be fully investigated. It is too late to report it after the holiday.
7. No liability is accepted for any loss, damage, sickness or injury howsoever caused which may be sustained during the holiday to the tenant or any member of the party, or person or any car and its contents or and possessions of the tenant or any member of the party. **IN OTHER WORDS PLEASE TAKE OUT YOUR OWN HOLIDAY INSURANCE.**
8. The property is offered on the understanding that no more than the maximum number of people as indicated in the brochure or website shall use it.
9. The owners reserve the right to gain access to the property at any reasonable time and to terminate your accommodation if it should cause excess nuisance to surrounding properties or you fail to comply with booking conditions.
10. Holidays start from 4pm on arrival day and you are asked to leave by 10.00am on day of departure in order to us to prepare the cottage for the next guests.